NFC AS A MAINTENANCE INTERFACE

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PUBLIC

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INTRODUCTION NXP CONNECTED TAGS

A connected tag is

an NFC tag in/on a system

with an electrical system interface

that allows to connect to something

often via an I2C bus





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NFC AS A SELF-SERVICE INTERFACE

End-user self service: gateway to remote maintenance triggered by the user, remote diagnosis, calling a technician, ability to order spare parts, commercial offer for replacement unit

... or as a general UI extender

- Make seldom-used functions easier to use
- Keep the UI simple and uncluttered
- Save the LCD display and input devices with the associated firmware stack

 only transmit raw internal data to smartphone app and evaluate on the webserver

Edge computing for non-connected devices: local data capture and analysis in the NFC-enabled smartphone





WHAT'S SO SPECIAL ABOUT MAINTENANCE INTERFACES ANYWAY?

- The normal UI is intended for the machine operator
- Maintenance functions intended for the operator belong to the normal UI
- Some maintenance functions need to be restricted to
 especially trained or authorized personnel
- They can be placed in "hidden menus" of the normal UI, but that may not always be desirable
- If there is a separate maintenance interface, diagnosis can happen without interrupting production
- Large 1980s mainframe computers used to have specific maintenance doors with built-in technician terminals for this purpose

NFC AS A MAINTENANCE INTERFACE - WHAT DO WE MEAN?

Note: this could also be an industrial CNC milling station; or any other home / industrial electric unit

MAINTENANCE INTERFACE

- Maintenance engineer "backdoor" after role authentication
 - Access to logs and detailed status data
 - Access to engineering settings and reconfiguration
- Second interface for role separation and data protection
 - Important for industry 4.0 use cases; ownership of manufacturing data, yield information



data

OK... BUT COULD WE NOT DO THE SAME WITH A CABLE? WHERE'S THE BENEFIT OF NFC?

NFC AS MAINTENANCE INTERFACE

- With NFC smartphone, data rate limited to 106 kbit/s; higher with dedicated reader
- Neutral to environmental conditions
- Can be hidden in casing design
- No mechanical discontinuity in casing required (cleaning, hermetic enclosure)
- Use a simple NFC smartphone + matching app as mobile unit
- Compared to other RF standards (WIFI, Bluetooth, BLE, ZigBee, ...) NFC is more intuitive to set up

CABLE-BASED INTERFACE

- Broadband, high-speed connection
- Sensitive to dust, dirt, solvents, aerosols, humidity, corrosion, mechanical damage
 - Visible interface, takes up casing real estate
- Always requires enclosure perforation, mechanical adaptation
- Requires dedicated mobile terminal or laptop computer

THE READER DOES NOT NEED TO BE AN NFC SMARTPHONE

With a mobile terminal that includes a dedicated contactless reader, additional performance and features can be unlocked:

Dedicated terminal using NXP PN5190 NFC frontend

- Higher bit rates up to 848 kbit/s (type 2, type 4 tag), 106 kbit/s (type 5 tag)
- Longer read range, easily 7 10cm for type 5 tags
- Terminal SW and security concept fully under control of manufacturer
- Possible to integrate also special industrial interfaces, operator features like fingerprint sensor



NFC smartphone with minimal NFC solution

- Standard bit rates 106 kbit/s (type 2, type 4 tag), 26 kbit/s (type 5 tag)
- Typical read range 0.5 1.5cm, depending on phone model
- Hardware and OS cannot be customized, Apps allow only limited customization
- could be expanded by plug-in accessory





TASKS FOR CUSTOMER DEVELOPERS

- System architecture
 - Locate a physical position for the NFC interface, ideally close to the internal electronics unit
 - Perform a functional and security analysis for data and configurations
 - Develop business logic, use cases, data representation; develop interface to server database and central services



- Electrical side (I²C interface)
 - Connect the I²C of the connected tag to the existing I²C bus in the unit, or to a free I²C port of the system microprocessor
 - Define a suitable logical configuration
- RF side
 - Connect a suitable antenna to the connected tag
 - Use a Smartphone with NXP *TagInfo* or *TagWriter* Apps to check connectivity and perform basic tests
 - Define a suitable logical configuration
 - Develop a Smartphone / reader app for the purpose

Support resources available through NXP.com

SUMMARY AND TAKEAWAYS

Connected tags let you add a user self-service interface to non-connected systems

- NFC enabled smartphone acts as edge computing device
- Brings feature expansion, local analysis and aggregation
- Enables online remote support and maintenance, live ordering of parts or services

Connected tags can open a maintenance interface into your existing system

- Easily integrated into architecture
- Software and algorithms related to maintenance function are located in edge terminal, simplifying the system and making it more reliable
- Role separation between operator and maintenance user for data protection and isolation
- Select the right type of terminal according to local requirements
 - NFC smartphone for simple integration and smaller reading range
 - Dedicated industrial terminal for additional requirements and longer reading range



SOME GOODIES FOR YOU? ALL OF THESE AVAILABLE THROUGH NXP.COM



NTAG 5 switch/link/boost demo board **OM2NTA5KIT**, three credit-card-sized boards in metal pouch – ideal for quick customer demos;

comes with matching smartphone app



NTAG 5 boost eval board **OM2NTA5332**, Arduino shield connectors 10x10mm(!) antenna



NTAG 5 link eval board **OM2NTP5332**, Arduino shield connectors

54x27mm antenna



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